

## TESTIMONIALS



I completed the Diploma of Hospitality (Management) with the Career Training Institute in 2002. The intensive theory and practical training has given me the knowledge and experience I needed to achieve my career dreams.

During and after the completion of the Diploma of Hospitality (Management) I worked for various International Hotels and have now fulfilled my goal to be a Flight Attendant for Emirates Airlines based Dubai in the United Emirates.

I would recommend this excellent program to any prospective student wanting to make the exciting world of Hospitality and Tourism their career.

**Shelley Zerner – Flight Attendant**  
**Emirates Airlines – Dubai**

It's hard to get your "Foot in the door" in the hospitality & tourism industry. CTIA gave me access to a 5 star hotel environment which allowed me to gain the skills & knowledge needed to be a success.

Since completing the course I have held positions as Guest Service Agent, Front Office Trainer, Reservations Sales Agent and now Event Co-ordinator.

I would thoroughly recommend the course, it has a great learning environment, educational content and has fantastic staff.

**Katie Guy – Event Co-ordinator**  
**Gold Coast International Hotel – Surfers Paradise**



The Career Training Institute provided a fantastic learning environment. All staff were supportive, reliable and encouraging. If you were having any difficulties at all with the course or whether it be personal, the staff were there with an open ear.

They provided training at an individual speed, which helped assist both myself and my class mates with complete understanding of our course. The trainers went out of their way and offered further assistance and tuition when required.

The staff are a credit and I would have no hesitation in recommending the Career Training Institute or studying again with them.

**Carina Higgins – Guest Service Agent**  
**Hotel Watermark - Gold Coast**

The opportunities I was provided with through CTIA over the year were amazing!!! All the experience I gained has enabled me to achieve my goal.

I couldn't have done it without CTIA

**Cameron Nichols – Guest Service Agent**  
**Stanford Plaza Hotel - Brisbane**



Throughout the diploma course, I learned a lot about the hospitality industry. This course has given me the confidence to find my career path within the hospitality industry and to know what I want out of life.

The decision I made to do this course last year is a choice never to be regretted. It's the best decision I've ever made.

**Michelle Cheong – Degree in Hotel Management**  
**Australian International Hotel School - Canberra**

I gained valuable knowledge with a lot of practical experience that gave me the edge in gaining employment.

The year was very rewarding with thanks to my trainers, who were extremely helpful in making the year an enjoyable one.

**Katherine Hohl – Guest Service Agent**  
**Gold Coast International Hotel – Surfers Paradise**

