

VETiS | Funded by the Queensland Government

Certificate II in Tourism – SIT20116



Career Training Institute of Australia (CTIA) is offering this Certificate II programs funded through VETiS, funded by the VET Investment budget, in conjunction with Trailblazer Tours

TRAILBLAZER TOURS - MORETON ISLAND ADVENTURE

CTIA's objective is to provide a set program which addresses all the necessary criteria for the Certificate II in Tourism in a comprehensive, cost effective and efficient format. Study is required over a number of subjects which is disseminated into experiential learning through participating in the practical camp, classroom activities and research projects.

COURSE COST

VETiS is funded by the VET investment budget, this means there are no costs to eligible students. This funding covers the cost of the qualification and all costs associated with the training including resources and consumables and the 3 day 2 night tourism adventure camp.

PROGRAM INCLUSIONS

Trailblazer Tours, facilitate a tour specifically for the students to Moreton Island and share aspects of local Indigenous culture and the operations of a tourism business.

Over the course of a 3 day 2 night tour, training is taken out of the classroom and students are immersed in the local indigenous culture in the area, whilst completing both theory and practical training within a workplace context to emphasis the employability skills required today. Specifically the students will learn aspects of:

- Island discovery and history tour
- The unique eco system and the impacts of eco-tourism
- 4WD transfers and guided tours
- Snorkelling of the Moreton Island Shipwrecks
- Sand Boarding Experience
- Kayaking in their unique "Transparent Kayaks"
- Team building activities through beach games
- The tourism industry in action and associated jobs



BENEFITS OF PARTICIPATION

Participation in this program enables students to observe a Tourism organization operating in a natural environment with consideration to sustainability and eco-tourism.

A great opportunity to participate in a range of activities which will call on both team building and communication skills as they support each other to achieve desired goals.

Successful completion of this qualification will enable students to gain an additional 4 points towards their QCE credits.

Training and camp options can be flexible enabling delivery over school holidays after school or weekends. Due to popularity of the program we encourage schools to register interest as early as possible.

TO BE ELIGIBLE

Students wanting to enroll must provide or adhere to the following:

- ✓ Attend all scheduled training days
- ✓ Provide a copy of a Birth Certificate / extract or passport
- ✓ Supply CTIA with a fully completed application form
- ✓ LUI number – to register on student learning accounts
- ✓ USI – CTIA cannot issue certificate without this
- ✓ Credit transfer evidence where a student has successfully completed a unit elsewhere

Where the above is not met CTIA reserve the right to refuse attendance in the course



For enquires / bookings:

P: 07 5564 9044

E: bookings@ctia.edu.au



Frequently Asked Questions...

WHAT ARE THE BENEFITS OF UNDERTAKING THIS QUALIFICATION?

When you complete the Certificate II in Tourism graduates will be qualified to apply for various positions including, retail travel agencies, tour wholesalers, tour operators, attractions, visitor information centres, cultural and heritage sites and any small tourism business requiring multi skilled employees. Job roles could include: Museum attendant, receptionist and office assistant in a tourism business, retail sales assistant at an attraction.

WHO IS ELIGIBLE TO PARTICIPATE?

All Queensland secondary school students in Years 10, 11 and 12 can access VET within any recognised qualification across a range of industries in a school environment; however VET investment funding can only be used for those qualifications identified as employment stream qualifications. Students who complete a certificate I or II level qualification at school are still eligible to access further Queensland Government subsidised training post-school such as Year 12 fee-free training and the Certificate 3 Guarantee. Students undertaking VETIS, which is resourced by the VET investment budget, will be funded to complete one employment stream qualification at the certificate I or II level.

Students will be required to complete a student training and employment survey within three months of completing or discontinuing the qualification.

WHAT ARE PARTICIPANTS AWARDED AT COMPLETION?

Upon successful completion of all units of competency in the course, participants will be issued with a Certificate II in Tourism SIT20116. Should a participant not complete the entire course then a Statement of Attainment will be given for the units successfully completed.

Students who successfully complete the Certificate II in Tourism could progress to a wide range of other qualifications in the service industries. These include a Certificate III in Tourism and finally a Diploma in Travel & Tourism.

CTIA is responsible for quality training and assessment in compliance with the Standards for RTO (2015) and issuance of AQF qualifications.

HOW WILL PARTICIPANTS BE ASSESSED?

Assessment is competency based, in that the participant will be required to demonstrate competency in a range of tasks. Assessment procedures are transparent and address the key assessment principles of being valid, reliable, flexible and fair. Assessment strategies include a range of techniques, which include, but are not limited to the use of; direct observation, questions & answers, practical exercises, and case studies.

Participants who can demonstrate that they are already competent in the knowledge and skills of a unit of competency, may apply for Credit Transfer.

WHAT UNITS OF COMPETENCY MAKE UP THE CERTIFICATE II IN TOURISM?

CORE UNITS:

- SITXCOM002 - Show social and cultural sensitivity
- SITTIND001 - Sources and use information on the tourism and travel industry
- SITXCCS003 - Interact with customers
- SITXWHS001 - Participate in safe work practices

ELECTIVE UNITS:

- SITTGDE001 - Interpret aspects of local Australian Indigenous culture
- SITTGDE007 – Research and share general information on Australian Indigenous Cultures
- BSBWOR203 - Work effectively with others
- BSBCMM201 - Communicate in the workplace
- SITXCCS001 – Provide customer information and assistance
- SITXCOM001 - Source and present information
- SITHIND001 – Use hygienic practices for hospitality service

HOW IS THE COURSE DELIVERED AND HOW LONG WILL IT TAKE?

The Certificate II in Tourism is delivered by participation in a camp, attending face to face training, and self-directed research projects which can be done independently. This method of learning allows you greater flexibility in choosing the times you study and the time it takes you to complete the course.

Study can be delivered within the school curriculum delivered over 12 months or alternatively CTIA can deliver block training which can be completed in approximately 12 weeks this is however dependent on attendance to classroom delivery and camp as well as self-paced learning being completed. Face to face training is required for consolidation of a number of subjects which is disseminated into experiential learning through participating in the camp & classroom activities. This will be organised on an individual basis and tailored to each school's needs.

SERVICES

As part of our ongoing commitment to provide advice and support services we provide to all our clients/students the following services upon request: Welfare and guidance services, complaints & appeals procedures, disciplinary procedures, access and equity, Recognition Prior Learning (RPL) & Credit transfer arrangements, client selection, enrolment and induction/orientation procedures, course information including content and vocational outcomes, fees/charges, including refund policy and exemptions (where applicable), provision for language, literacy and numeracy assessment, client support, including any external support the RTO has arranged for clients flexible learning and assessment procedures.

Further information is provided in the student handbook located at <http://www.ctia.edu.au/how-to-apply-further-information-2/>

WHO DO I TALK TO IF I HAVE QUESTIONS?

Further information on the program please contact us on 07 5564 9044 or e-mail bookings@ctia.edu.au