SHORT COURSES

Hands on short Hospitality courses to get you work ready

Career Training Institute of Australia (CTIA) and the Watermark Hotel & Spa are offering hands on practical training which will provide you with the skills and knowledge required to work within the hospitality industry. Based within the Watermark Hotel & Spa, only CTIA can provide students with current industry experience that will find them work ready.

Vocational placement organised (as required) including ongoing mentoring support.

REAL SKILLS, REAL HOTEL AND REAL SITUATIONS

HOW MUCH WILL IT COST

Espresso Coffee Skills (two day program)- Fee: $175
Restaurant / Café Service Skills (two day program) - Fee: $175
Responsible Service of Alcohol (one day program)- Fee: $75

YOUR COURSE

**Espresso Coffee Skills: SITHFAB204 - Prepare & Serve Espresso Coffee**
This course provides you with the skills and knowledge required to extract and serve espresso coffee beverages using commercial espresso machines. It teaches you the ability to advise customers on coffee beverages, select and grind coffee beans, prepare and assess espresso coffee beverages and to use, maintain and clean espresso machines.

**Restaurant / Café Service Skills: SITHFAB206 - Serve Food & Beverage**
This course provides you with the skills and knowledge required to serve food and beverage to customers in a casual dining setting. It covers fundamental technical skills required to prepare the outlet for the service period, interact with customers to take orders, serve and clear food and beverage and to complete end of service tasks.

**Use hygienic practices for food safety: SITXFSA101 – Prerequisite for SITHFAB204 & SITHFAB206 and included in price**
This course provides you with the skills and knowledge to use correct hygiene procedure to prevent contamination of food. It requires the participant to follow organisational procedures to identify and control food hazards.

**Provide Responsible Service of Alcohol - SITHFAB201**
Responsible practices must be undertaken wherever alcohol is served or sold, including where alcohol samples are served during on-site product tastings. This unit applies to any workplace where alcohol is served or sold, including all types of hospitality venues, retail liquor outlets and wineries, breweries and distilleries. This unit applies to all levels of sales personnel involved in the sale, service and promotional service of alcohol in licensed premises.

WHEN CAN I DO THE COURSE?

Please contact us on 5564 9044 for further information and bookings.

COURSE REQUIREMENTS

Student must wear black trousers/skirt, white shirt/blouse with black closed in shoes.
Full day programs are delivered from 9am until 4pm.
All resources for the course are included in the cost.
All training is delivered at the Watermark hotel & Spa, Surfers Paradise.

For enquires / bookings: P: 07 5564 9044 E: mabs@ctia.edu.au